

IMPACT D 10 Series

IMPACT D 10 USB ML
IMPACT D 10 PHONE

Everyday wireless freedom

Bring wireless freedom within reach with a DECT solution that delivers clear, natural sound and the flexibility to move around your office. Thanks to EPOS Voice™ technology calls are crisper and clearer, and a noise-cancelling microphone eliminates background noise for excellent customer experiences.

Together with a choice of wearing styles to suit every personal preference, the IMPACT D 10 Series delivers uncompromising comfort and premium sound.

See more at eposaudio.com/impact-d10



Key benefits & features

Ensure premium audio for clear calls

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

Move freely with powerful wireless reach

Up to 55 m/180 ft in typical offices, up to 180 m/590 ft line of sight, and up to 12 hours talk time

Connect simply to one device

Plug-and-play with single-connectivity to either desk phone or PC/softphone

Choose your wearing style

With comfortable headsets to suit your personal preference; headband, ear hook or optional neckband

Easy magnetic docking and charging

Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call



IMPACT D 10 Series

Product data

General

Product description	<p>IMPACT D 10 USB ML: Wireless DECT headset, single-sided with base station. Single connectivity to PC/Softphone. UC optimized and Skype for Business Certified.</p> <p>IMPACT D 10 PHONE: Wireless DECT headset, single-sided with base station. Single connectivity to desk phone.</p>
Wearing style	Headband – single-sided and ear hook. Neckband available as accessory*
Color	Black with silver
Headset weight	Ear hook: 22 g / 0.78 oz Headband: 50 g / 1.76 oz
Ear pad size	ø 50 mm / 1.96 in
Personalization	Yes, with nameplate on headset
Warranty	2 years

Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	Noise-cancelling microphone for speech clarity
Microphone frequency range	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Mute microphone	Yes
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)

Technical

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) – DECT 6.0
GAP compatible	Yes (Headset)
Headset	Connects to base station/Base set
Base station	IMPACT D 10 USB ML: Connects to UC/Skype for Business IMPACT D 10 PHONE: Connects to desk phone
Headset auto link to base	Yes, can be activated on the base station
Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User manual)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)
Talk time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Stand by time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	0 – 50%: 20 minutes 0 – 100%: 1 hour

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Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS manager software

Content of delivery

What's in the box	D 10 USB ML Headset, base station, USB cable, headband (detachable), bendable ear hook (mounted on headset), printed quick guide, printed safety guide
	D 10 PHONE Headset, base station, power supply, audio phone cable, headband (detachable), bendable ear hook (mounted on headset), printed quick guide, printed safety guide

Software

EPOS Connect	Remote call control, firmware updates and settings: eposaudio.com/software-epos-connect
PC Software	For other relevant PC software, please check: eposaudio.com/software
EPOS Manager	Manage, update and configure your EPOS audio devices from one location: eposaudio.com/software-epos-manager
UC compatible	Yes. For more information please go to: eposaudio.com/compatibility

* Neckband available as accessory (Art. No. 506525)

** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

IMPACT D 10 Series

Additional benefits & features

Enjoy one-touch call management

To answer/end* calls, mute microphone and control volume

Stay mobile with fast charging

50% battery charges in just 20 minutes

Get convenient phone conferencing

Up to four headsets per call and simple hot desking

See talk time available

Shown via status indicators on the base station

Keep your desk tidy

With built-in cable management

Benefit from secure base station

With solid metal plate for stability

Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

Product overview

Connects to	Product	Order name	Details	EAN / UPC code
PC/Softphone 	IMPACT D 10 USB ML - EU Art. no. 506416	D 10 USB ML - EU	UC optimized and Skype for Business Certified	EAN: 40 44155 09710 8 UPC: 6 15104 26140 2
	IMPACT D 10 USB ML - US Art. no. 506418	D 10 USB ML - US	UC optimized and Skype for Business Certified	EAN: 40 44155 09712 2 UPC: 6 15104 26143 3
	IMPACT D 10 USB ML - AUS Art. no. 506419	D 10 USB ML -AUS	UC optimized and Skype for Business Certified	EAN: 40 44155 09713 9 UPC: 6 15104 26144 0
Deskphone 	IMPACT D 10 PHONE - EU Art. no. 506408	D 10 PHONE - EU		EAN: 40 44155 09702 3 UPC: 6 15104 26126 6
	IMPACT D 10 PHONE - UK Art. no. 506409	D 10 PHONE - UK		EAN: 40 44155 09703 0 UPC: 6 15104 26127 3
	IMPACT D 10 PHONE - US Art. no. 506410	D 10 PHONE - US		EAN: 40 44155 09704 7 UPC: 6 15104 26128 0
	IMPACT D 10 PHONE - AUS Art. no. 506411	D 10 PHONE - AUS		EAN: 40 44155 09705 4 UPC: 6 15104 26130 3



* Answer/end call requires EHS cable for desk phone and EPOS software for certain softphones